**Curriculum Vitae – Meredith Player**

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| **PROFILE** |

* A highly business driven, resilient and commercially aware IT Technical Senior Management Professional with over 15 years’ experience of the full software development life cycle in the e-marketing, finance, software, public sector, aerospace, transport, manufacturing, telecoms, and Government sectors.
* Superb references in managing IT teams as IT Manager and Pro-Tempore IT Director. Building and managing Project Managers, Bas, Development, Test, Deployment and maintenance teams. Software product development and development team member and leader in multi-location teams including The US, Australia, India, Russia, E and W Europe, EMEA and other locations.
* Has a record of delivering solutions on time, within budget and many references attesting to quality.
* Budgets ranging from £1m to £25m.
* Accomplished in effective stakeholder management and different work stream peer engagement. Fully Customer centric and facing.
* Confident at reporting to and managing expectations of Global Director/President level, with full commercial awareness and adaptability to CEO / company change.
* With a financial accounting background has core values of timeliness, honesty and profit hunger.
* Data bases from Legacy to Cloud skillset and previous developer for 15 years. Up to date with most technologies and ahead of a few.
* Team lead for the US/USSR Joint Space Centre software language development centre.

**CAREER**

**HCL (India, USA, UK, and Australia)**

**Global IT System Deployment Manager Aug 2015 – Sep 2016**

* Managing development teams, stakeholders on global delivery of products. Managing suppliers.
* All IT related issues for this product stream. Knowledge transfer to peers on Project governance and control to consultancy (HCL). Installation and transformation Projects, including change to Cloud, Virtual servers, new O/Systems, and Agile development.
* Complete control of all aspects of the Pick division, including new servers, O/S, and conversions. Managing all incidents, Requests. Weekly reporting to Global level managers and working with teams in Australia, UK, US, and India.
* Managing move to new business partners of all deliverables and roles.

**Acxiom (UK)**

**IT Delivery Project Manager Jan 2015 – Jul 2015**

* Installation of Adobe Campaign at Global company in UK.
* Managing the conversion from server to virtual products, from Waterfall to Agile development on global social media products and Personal/Corporate BI for international customers. Running daily IT development Scrums with leads, Weekly Project Status Reports, multi £70m budget for Global Portfolio over 1.1m emails pa.
* Using Waterfall methods for reporting and management, plus external client information delivery, and Agile for software development.
* Managing several small bespoke internal software products to delivery for use by other projects £000k
* Writing the PM guide for permanent Project Managers who are learning the skill set, providing them with templates.
* Installing corporate products with additional bespoke elements around £2m contracts
* Writing the IT PM wiki for permanent Junior PMs who are learning the skill set, providing them with templates

**Home Based Project Manager (UK)**

**IT Training and Building Redevelopment Project Manager Aug 2014 – Dec 2014**

* 5 month break managing the partial rebuild of 150 year old home, and learning Java, Prince2 – now cert APM.

**Achilles MI Ltd (Global, UK and India)**

**IT Global Technical Development Project Manager Reporting to CIO Mar 2014 – Jul 2014**

* Managing the complete software development cycle and team of 25 developers in UK. Agile and Waterfall methods with waterfall reporting and 2 weekly sprints. Implementing SAP ERP interfaces and new APIs.
* Installation of bespoke software design, and full system control including Architecture, Specifications, and Development standards. Worked with peers in customer Service, Architecture, Sales, Marketing and Finance.
* Full RAID implementation with Lessons Learned and remediation/mitigation and ownership. Using JIRA.
* Managed the software remediation in India with team of 150 BAs, developers, and testers. Installed standards to ensure defects were fixed for ever, and stopped recurring.
* Customer liaison with Customer management teams, ensured that software was suitable for UAT before start
* Used daily Scrums, weekly PSR and S of S reporting techniques. Managed 3 FT Project Managers using Agile.

**Britvic SD Ltd (UK)**

**Senior Technical Project Manager Reporting to Head of Strategy Dec 2013 – Feb 2014**

* Design, build and installing bespoke Strategic software application from the Strategic 6 year Plan Commercial Plan into 18 month Commercial Activity with tracking against actual company performance.
* Managed the design and implementation of packaged Trade Terms software, and it’s personalisation.
* Managed budgetary controls, Analysis profiles and reporting structure. £1.8m value budget. Technologies from Cloud through to Oracle, SQL, and IBM legacy. Linking into the SAP systems (Multinational) and working with Deloitte on SAP values in different currencies/taxes, and ERP financials.

**THE RSG (UK/US)**

**Senior Technical Project Manager Reporting to Board Aug 2012 – Nov 2013**

* Design, build and installing bespoke e-Business software. Remote Payment, new bespoke ERP, CRM, MI and tailor made systems ETL into corporate ERP systems to maximise sales throughout Europe and US. With new on-line systems, company is now proactively increasing sales in the US and Europe. Off-shore development
* Consolidation to central (US) on-line reporting. All within allocated time and budgets with enhanced quality.
* Budgets of $m but with full spend over 2 years for entire programme. Payback expected within first live year.

**RESEARCH COUNCILS (UK)**

**Senior Technical Project Manager Reporting to 7 Boards Aug 2011 – Aug 2012**

* Built the project analysis, development, and test team from scratch, managing BAs and PMs, Developers, Testers, Oracle DBAs, 8 Customers, 12 Clients. Worked with the IT Development Manager and helped managed IT teams Full Software development cycle with on Grants software with weekly reporting to all Boards.
* Senior Project Manager and Software Development/Delivery Manager creating/delivering 4 concurrent ERP, CRM / MI / BI projects, between £1.2 and £1.4m. Predominately Oracle but also SAP, Analytics, Cognos, SAS, and Business Object for the Non Profit Public Sector organisation running Grants systems. Linking into e-commerce sites and providing full Digital Services to Central government. Medical Research and Bio-Medical Research
* Using off-shore development teams for Java and .Net, but local in-house resource for Oracle development and OBIEE development. BAU teams in India and UK concurrently went live for all 60 applications.

**VIRGIN Mobile (UK) Virgin Media (UK)**

**Senior Technical Delivery Manager Report to Change Dir’ Mar 08–Aug 2011**

* Software Product & Systems Implementation Project Manager on mobile software products, CRM, Supply Chain solutions (£8m integration between 54 Wi-Fi warehouses) projects, In-house and consultant team leader on IT Design, Solution, Development, and Implementation. Linking the commercial and financial ERP systems of the media, and retail mobile phone operations through into corporate MI and BI systems.
* Team leadership of analysts providing analysis and reporting of Delivery Programme and divisional retail projects (circa 280 projects with £120M capital value)
* Used off-shore for Oracle, Java JEE2, and .Net development. Local teams were used for proprietary databases and languages ranging from Pick, U2, McD, through to Chinese U2 systems (Unidata and Universe).
* Successfully solution-designed and managed development of £1.4m integration suite between European Supply Chain Systems, retail systems and standard users and 2,700 engineers via mobile phones, and into the corporate OBIEE systems.
* Effectively managed the integration of programme of disparate computer systems into newly installed central application. Increased reporting system infrastructure performance by 400% enabling capability of 280 projects in same timeframe as 50.

**GKN AEROSPACE (EMEA)**

**Software Project Manager Reporting to General Manager 2006 – 2008**

* Managed several small development teams and systems using International security processes. Responsible for Secure delivery of Financial and Information systems throughout Europe to International standards.
* Used software development teams and software application documents from the Top 9 European countries
* Completed the development of European secure communications between different languages/technologies.

**CIVICA (US/UK/Australia)**

**Software Development Manager / Programme Manager Reporting to CTO 2003 – 2006**

* Software Development Manager for Project, Design, Development teams (60 people) across US, Australia, India, and UK. Mobile Payment, database, form collection product systems. (Test teams were customers and UK based). Customers were in UK, US, and Aus. Civic and NHS Customer/Client base
* Complete product life cycle (Conception to Legal agreement on maintenance) of new products to Government standards. Owned the introduction of ISO9000. Public Sector Systems. and 2nd 3rd line support, maintenance.
* Replaced all legacy products with Java and .Net GUI based applications. All applications now working on all hardware platforms (PCs, tablets, mobile phones, etc)
* Installed £24m of bespoke applications to 140 LG customers, reduced churn to 0, and brought back previous customers. Delivered £2m of bespoke software and maintenance contracts to existing customers.

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| **PLAYERUK (US/UK/Australia/Russia/India/EMEA)**   | **1991 – 2003** |
| **Intercity - IT Manager (4 x 3 months)** Halved the IT budget (circa £18m) in 1 year, by replacing in-house systems with SAP r3 and making people efficiencies.**Worthing NHS – Solution Designer and Developer (4 x 3 months)** Replaced Northgate £4m p.a. Patient Management system with W-PAS; the ROI was 6 months. Ran Russian VB Development Teams.**Bank of England – Software Solution Designer and Developer (4 x 3 months)** Designed/ built dematerialisation suite (£80bn of stock) and design team member on CREST for London Stock Exchange. Team member on FISCAL.**HMC&E – Software and Hardware and O/System Solution Designer** Solution designed the replacement of £25m of hardware and software negating the Y2K bug completely**.****Travis Perkins – IT Analyst (2 x 3 months)** Built promotional and financial products with associated reporting systems. Rebuilt the Supply chain systems to cater for newly bought out associated companies.**WH Smith – Analyst Developer (4 x 3 months)** Integrated the Do-It-All and WH Smith Finance systems**Northgate NHS Systems – Analyst on NHS PAS and data integration systems between different NHS MI Systems** **Rail-track IS – Software Development Manager (4 x 3 months)** Managed portfolio of 4,000 properties and removed the £2m VAT bill from TP&L. **For US Pick systems**, designed and built XML, XL, Email and HTML generators for O/S.**Donaldson Corporation (US) – Analyst Developer / Implementation Mgr (6 x 3 months)** Replaced existing ERP and MRP (over 1m BOM parts per unit) financial systems across Europe, linked to the central financ in the US.**NHS Pricing Prescription Bureau – Software Analyst / Developer (1 x 3 months)** Reduced the processing times at the Bureau (1.5m records/ day) from 12 hours to 6 hours per day allowing first backup in 2 yrs.

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| **QUALIFICATIONS** |

* Fellow of the Institution of Analysts & Programmers
* Member Institute Management of Information Systems
* Omnia Business School, Oxford, MBA Xmt
* Derby Uni, ACCA Parts A&B and CIMA Parts A&B
* APM Cert, Member APM, Taught SSADM (Prince2) at Training Consultancy Ltd
* First person in the UK to gain the Software Specialist Certificate (Computing and The Times)
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